**Agenda observation working Group**

London, 24th April 14 – 17.00 PM

Chair: Carien Geertse, NL

1. Opening, introduction;
2. Observation in CQC (Alison Muray);
3. Results of inspection visits with SOFI in Scotland (Heather Edwards);
4. Nivel study in the Netherlands about use of SOFI;
5. Discussion paper: Observation in Inspection (David Francis, Carien Geertse);
6. Observation working group: mission, purpose and next steps;
7. Closing.