

European Partnership for Supervisory Organisations in Health Services and Social Care

29-Aug-17

Agenda EPSO User participation Working group

27th September, Reykjavik, Iceland

Time: 14.00-17.00 o'clock

Location: Offices of The Directorate of Health, Barónsstígur 47, IS-101 Reykjavík, Iceland

Documents and information for this working group:

- Presentation from London of member orgaizations work and expectation an overview
- Invitation to this working group by the working group chair Lena Weilandt
 More information on the EPSO website : <u>http://www.epsonet.eu/user-participation-2.html</u>
 Username :EPSOUSER password: epsouser

AGENDA

14.00 - 17.00

Welcome by working group chair Lena Weilandt, Sweden

- Introduction and check in
- Agenda setting suggestions for changes in the Agenda,
- Follow up from the meeting in London

Discussions

- Introduction on how we can engage with patient and users on different structural level in our supervisory organizations;
- In depth discussion on how to interact with patient and user organizations;
- Discussion on how we in a structured way can continue to share experiences and knowledge between organizations.

16.30 – 17.00 Commitments and Agenda setting for the next working group meeting in the Netherlands-The Hague– planned for 11 April 2018. Closing of the working group by working group chair Lena Weilandt.

Preparation

Bring an update on your organizations work and how you work with patient and user organizations to gather information on patient/user experiences and your lessons learned in this area. What are the strengths and weaknesses in this cooperation?

Please let me know if you want to participate the working group meeting and if you want to add any topic to the agenda.